



## Have you ever considered yourself working for Fortune 500 company?

Western Union is committed to create diversity and is proud to be an equal opportunity employer who offers a challenging and fast-paced work environment, excellent compensation and exciting career opportunities. Western Union connects people and businesses around the globe by providing fast, reliable and convenient ways to move money. Our 162-year history and 520,000 Western Union Agent locations in more than 200 countries and territories strengthen our commitment to offering our services in every corner of the globe.

Currently we are looking for a new team member to join our team in Vilnius as a:

## Telecommunications Analyst

(Full time, permanent position)

### Responsibilities:

- Participate in the support of colleagues, vendors, and contractors in the management of complex large meetings. Participate in pre-production, production, and post-production activities associated with live events or meetings, including creation of event details for distribution to global colleagues.
- Consult with business partners to determine needs, identify production or alternate collaboration options, and overall event content; Manage and coordinate audio and/or video services for events ranging from large corporate all hands calls to small training, and special campus events.
- Contribute to the planning, design, implementation, and deployment of all audio / video conferencing rooms. Ensure all deployments meet corporate standards. Participate in identifying, recommending and deploying appropriate technology for new and existing systems, events, and business needs.
- On a daily basis, has global responsibility for operational support, insuring reliability for all av / video conference related events
- Contribute in support of Video Content Management, and support for touch tables / video walls globally
- Participate in inventory management; maintenance / end of life cycles for all audio visual, and video conference equipment globally
- Serve as support person for all AV / Video Conference requirements. Monitoring and reporting of trouble tickets and video call metrics.
- Provide colleague(s) / contractor(s) orientation and training in AV/video conference for support purposes

### Requirements:

- Bachelor degree in IT & Telecommunications
- Fluent English language

### Experience with:

- Polycom HDX/VSX
- Polycom RMX and DMA bridge infrastructure
- Crestron processors and in room control
- Wireless Systems – Microphones, Intercom, Control Systems
- AV Training, including projector / computer interfacing and set-up
- WebEx and Lync Meetings
- A/V on mobile devices (iDevices, Android, etc.)
- Microsoft Word, Excel, Outlook, PowerPoint, Keynote, QuickBooks

► Join our Talent Network



If you consider yourself a suitable candidate and you are ready for challenges and rewards of working for a money transfer industry leader, please apply by sending your CV to [greta.paulauskaite@westernunion.com](mailto:greta.paulauskaite@westernunion.com) or apply through our Carrier page [www.westernunion.com/jobs](http://www.westernunion.com/jobs).