# Business Process Management

Form of

studies

REMOTE

Tuition

€ 4980

per year

Fee

Duration

1,5 years

(3 semesters)

The aim of the study program is to educate business studies masters capable of creating and implementing business processes, adapting to a dynamic business environment, creatively utilizing business process analysis tools, capable of preparing and consistently implementing strategically grounded decisions, perceiving business as a cohesive whole and not limiting themselves to solving individual fragmented tasks. For quality management specialists, this program provides an opportunity to deepen their knowledge by studying topics such as universal quality, quality management systems, and quality diagnostics.

## VILNIUS UNIVERSITY AMONG THE TOP 16% OF UNIVERSITIES IN THE WORLD

#### Study overview

Diploma

Master in

Business Management

- You will be able to understand, evaluate and implement business processes as well as to accelerate organisational performance.
- You will have an opportunity to combine the studies with your work.
- You will study in a modular timetable, concentrating on one subject at a time.



Get international experience: take a part in the Erasmus + degree program, study abroad and complete postgraduate practise in foreign companies with a scholarship.

### **Career opportunities**



Many businesses in Lithuania are self-taught, adapting to market conditions as they grow. However, without specific knowledge of business process management, their growth potential may be limited. This is why our Master's degree program was created: to support businesses in achieving greater success by improving efficiency, reducing costs, and saving time—all while maintaining service quality and meeting stakeholder needs. As a Master's program in Business Process Management, it also enhances academic competencies, equipping graduates for potential careers in academia.

#### Prof. dr. Aida Mačerinskienė

The Program's Founder

Although I have been working in the field of quality management for a number of years, I joined the VU Quality Management Program due to its excellent reputation. After graduating, I can say that this program is truly exceptional: I have never seen such student-centred lecturers who genuinely care about the student's understanding as well as learning, and who adapt the program to the students' professional level. During my studies, I not only examined and deepened my theoretical knowledge, but also met experts from different industries working in the field, which really enriched the experience.

#### Ramūnas Stanišauskas

A graduate of the Quality Management program, more than 10 years working in the field of change and activity improvement



1579. 15

# **Programme structure**

| Course  | Credits |
|---|---------|
| 1 semester  | 30.0    |
| Compulsory courses  | 25.0    |
| Management Systems, Models and Tools<br>for Sustainable Development | 5.0     |
| Business Analytics  | 5.0     |
| Business Process Management   | 5.0     |
| Total Quality Management and Business<br>Excellence                 | 5.0     |
| Change Management   | 5.0     |
| Elective Courses  | 5.0     |
| Design of Quality Management Systems                                | 5.0     |
| Strategic Management  | 5.0     |
| Organizational Psychology   | 5.0     |
| 2 semester  | 30.0    |
| Compulsory Courses  | 25.0    |
| Scientific Research Paper   | 10.0    |
| International Project Management                                    | 5.0     |
| Lean and Quality Management Methods                                 | 5.0     |
| Research Methods  | 5.0     |
| Elective Courses  | 5.0     |
| Quality Diagnostics and Audits                                      | 5.0     |
| Cross-cultural Management   | 5.0     |
| Knowledge and Innovation<br>Management                              | 5.0     |

| Course<br>3 semester                             | Credits<br>30.0 |
|--|-----------------|
|  |                 |
| Business Process Data Analysis and<br>Assessment | 5.0             |
| Final Master Thesis (field: Business)            | 20.0            |
| Corporate Finance Management                     | 5.0             |

\* The list of lectures can be adjusted.